Novel Coronavirus (COVID-19) Planning & Protocol
Last updated March 16, 2020

APNH is continually monitoring developments on the federal, state and community level as we alter our operations to best meet the needs of our clients, staff and the community at large. As of Friday, March 13th we have updated the status of our operations as follows:

*Effective Monday March 16th, APNH is indefinitely suspending all in-person programs and services and will follow the guidance of local, state and federal officials as to when we will return to normal operations.*

- APNH staff have the capacity to, and will, work remotely.

- There will be a significant number of staff working in the office each day on a normal schedule.

- The following services will be provided by phone, email or video conferencing:
  - Medical Case Management
  - Behavioral Health
  - MPowerment group meetings
  - Aging Positively

- Pre-assembled pantry food bags will be available to clients, on the normal pantry operating schedule. Unfortunately, direct access and pantry choice cannot be made available at this time for the health and safety of clients and staff.

- Caring Cuisine home meal delivery will operate as usual pending availability of volunteer drivers.

- HIV testing will be provided through distribution or mailing of home test kits during this time. Follow-up and linkage to care will be provided.

- All community outreach has been canceled at this time.

- APNH has temporarily suspended hosting 12 step groups that meet at APNH. APNH has offered groups our expertise in using video conferencing as an alternative in face to face meetings.

- The APNH COVID-19 response leadership team will continue to meet every day, at 9:00 AM, including through the weekend to monitor developments and modify plans and procedures as necessary.

*Take good care of yourself and each other. Remember to treat everyone with kindness and compassion, especially during this challenging time.*